



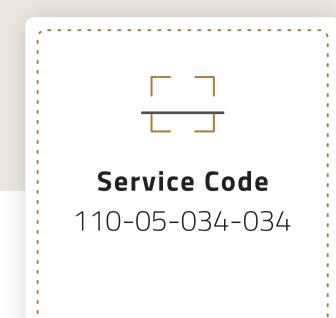
#### Renewal of a Healthcare Program

This service enables customers to apply for the renewal of a previously issued healthcare program license to appear or participate in a radio or television show.

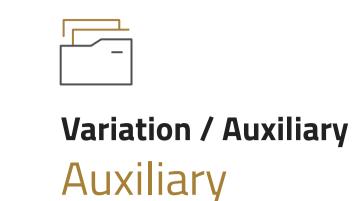
















#### **Service Process**

Click the service link and access e-services using username and password. 01



Select 'Renew and open the transaction' and change the date as required. 03

Pay the application fee (non-refundable). 04

The employee concerned will approve the advertisement. 05

Pay the fees online or through a Customer Happiness Center.

Print the ad design, including the MOHAP approval and the start and end dates of the license.



#### **Required Documents**

• The e-system allows using the same original approved parent application to issue a new number, therefore the required documents will be already attached



## **Requirements & Conditions**

- Renewal applications should be submitted at least 3 working days before the expiry of the original license.
- o If any changes, additions or replacement of documents are required upon renewal, the application must be submitted on a new form.
- One account must be opened for each healthcare institution that holds a license from one of the licensing authorities to practice in the healthcare professions in the UAE.
- One account must be opened under the name of each pharmaceutical group upon registration, subject to their registration as a group with the healthcare licensing authority (with a list of all pharmacies affiliated within the group, stating the pharmacies' names, the start and end dates of the license, and contact details of each pharmacy).
- One account must be opened for each commercial organisation licensed by one of the economic departments in the UAE, provided that their activities are related to healthcare.
- Every healthcare institution is permitted to open one account. If more than one account is opened for the same institution, all of its accounts on the program will be frozen.

## **Service Channels**



MoHAP Website: www.mohap.gov.ae



MoHAP Mobile App



Customer Happiness Centers (for fee payment only)

## Resources

- Chemical, herbal and natural products
- Educational health campaigns
- Free health service campaigns
- O Guide to get printed confirmation of ad approval
- O Guidelines for health advertisement approval request O Health advertisement fees - English
- Health scientific activities
- Health service abroad (medical tourism)
- O Institutions, medical and health services Doctors and health professionals
- o Medical health devices and equipment
- Suspension or annulment of the approval



**Average Service Time** 

1-3 working days



**Payment channels** 

E-Payment



**Target Audience** 

Investors in the healthcare and pharmaceutical sectors



**Service Locations** 

MoHAP website www.mohap.gov.ae

MoHAP Smart App

Service Centers



This service is not linked

**Related Services** 

to other services



**Service Bundle** 

This service is not linked to any other bundle



**Contact Details Email:** 

info@mohap.gov.ae



**Service Fees** 

**Application fees:** AED 100

License of an audio or audiovisual healthcare program:

AED 1,200 per month and AED 12,000 per year

License for participation in an audio healthcare program:

AED 800 per month and AED 8,000 per year

License for participation in an audiovisual healthcare program:

AED 900 per month and AED 9,000 per year

Note: The fees to renew health advertisements are the same as those for new licenses; there is no annual license renewal and, therefore, new applications are required.

## Sustainable **Development Goals**



# Notes